



# CONTACT CENTER

With more than 150 contact center vendors, we sift through the good to find the great vendors for your customers

- > Leading providers cloud contact center arena (All the leaders in Gartner Magic Quadrant) : inContact, Five9, TalkDesk, ConnectFirst, Genesys, 8x8, TCN, Fusion, Mitel, Serenova, EvolveIP, Broadsoft
- > We helped pioneer this space and we have the awards to prove it. Nice inContact Top Master Agent 2014, 2015, 2016, 2017 | Five9 Top Master Agent 2015, 2016, 2017
- > Executive leadership with over 14 year's experience building the channel for the nation's largest contact center provider.
- > We bring in consultants on the front and back end to help make these complex sales easy. Deeper understanding of analytics, omni channel, AI, chatbots and more....
- > We protect you with comprehensive leader registrations process. Complete understanding of how each UC provider ties in to these contact center providers
- > 3rd party knowledge base on products that tie into contact centers, PBX, WFM, CRM, WFO, IVR, DaaS & VDI.



- > Founders of the Cloud Contact Center Coalition. Semi-Annual Partner Advisory Council for Contact Center